

RECOMMENDATION

by **Volodya Andreev Sirakov - Manager of Adriana Hotels Ltd.**
for **SLS Consulting Ltd**

This recommendation is issued to "SLS Consulting" Ltd. , managing and consulting All Seasons Residence Hotel in Sofia, owned by Adriana Hotels Ltd., Sofia.

In fulfilling its obligations under a management contract, SLS Consulting Ltd. provided assistance and preparation for the categorization of "All Seasons Residence Hotel" 5 * and the adjoining restaurant and lobby bar. The team of "SLS Consulting" Ltd. developed and implemented the HACCP system for the hotel complex and performed control over customer service, turnover control, cash flow, control of primary accounting documentation, training and control of personnel, sales of goods and services, delivery of materials, products and operation management activities of "All Seasons Residence Hotel" in Sofia.

The established organizational and financial discipline brought the company very good financial results and allowed to plan, coordinate and control the overall business compliance activities.

The innovative ideas and management solutions of "SLS Consulting" Ltd. have enriched the overall process of accommodation, catering and customer service. The good communication with the hotel guests contributed to the company's good image and the client satisfaction with the overall service and quality of the received services with references and reviews.

In the process of work, as well as in the selection of personnel, the team of "SLS Consulting" Ltd. imposed a new management style.
This written recommendation is issued to "SLS Consulting" Ltd.

01.03.2018

Volodya Andreev Sirakov.....
(Manager of Adriana Hotels Ltd.)

